



Tuesday, 8<sup>th</sup> December, 2020

Dear Parents/Carers,

Stoke-on-Trent City Council recognises that life is harder for families facing increased pressure on household budgets due to COVID-19. This winter the Council has received grant funding from the Government Department of Work and Pensions to provide support to families with children, other vulnerable households and individuals from early December 2020 until the end of March 2021.

As part of this programme of support the Council are providing vouchers for families of children attending schools in the city who have free school meals and families with children who have an Education and Health Care Plan in place.

Each eligible child in the family will receive a voucher for £35 for the Christmas break.

Before the end of term, you will receive a link directly from [Schoolvouchers.com](https://www.schoolvouchers.com) and you will be able to select an eVoucher from a supermarket on the list. You will be able choose from Aldi, Asda, Iceland, Morrisons, Sainsburys, Tesco and Waitrose. The eVoucher code will be displayed on-screen and can be downloaded. The vouchers are issued directly from your chosen supermarket, please allow time for this to be allocated to you. If you have any queries in relation to your voucher allocation please contact your chosen supermarket.

If you do not have access to a phone or email, the School will be able to download your eVoucher and provide you with a printed copy. You can find more information about downloading the vouchers online in the parent FAQs here:

<https://help.schoolvouchers.com/hc/en-gb>

Please contact the School office on **01782 234440**, **before Tuesday, 15<sup>th</sup> December**, if you have any issues downloading your voucher as the emails/telephone messages will not be responded to during the 2 week Christmas break.

If you would like further information about the Winter Grant funding or you and your family are experiencing financial hardship as a result of COVID-19 you can contact the Council for advice on where to get help on 01782 234234.

If you have a pre-payment meter and would have difficulty affording your gas/electricity this winter, please contact our partners Beat the Cold on 01782 914915, and letting them know you are being supported by the Council.

Yours sincerely,

Mrs K Peters,

(Headteacher)